



Corrosion Service was founded in 1950 by Thomas R.B. Watson as the first Canadian firm to specialize in cathodic protection. Our founding philosophy was based on the principles of providing great customer service and developing a deep understanding of customer needs, these same core principles still guide our company today.

Throughout our history we have always been privately owned by successive groups of employees that have risen through the organization. This ownership structure gives us a unique perspective on business and ensures that our stakeholders (customers, employees and partners), rather than shareholders, always come first. This is vital for a company such as ours, given that we exist primarily to protect the environment, our citizens and the prosperity of the communities in which we live.

### **Position: Quality Specialist**

#### **GENERAL FUNCTION:**

With the knowledge and experience to successfully apply the fundamental concepts, practices, and procedures of the quality engineering and auditing profession; the Quality Specialist will support the maintenance and ongoing improvement of the organization's QMS to ensure products and services meet customer requirements and exceed expectations.

This position is based in Edmonton, Alberta and is not eligible for relocation assistance.

#### **RESPONSIBILITIES:**

- Support the maintenance and ongoing improvement of the quality management system in alignment with ISO 9001:2015.
- Follow established quality management principles and quality engineering practices to drive organizational excellence.
- Conduct internal quality audits to ISO 9001:2015, in accordance with ISO 19011:2018.
- Support regional managers in monitoring KPIs, and report on quality system performance.
- Ensure appropriate statutory, regulatory and/or customer quality requirements are incorporated at the project planning phase.
- Write project-specific quality plans in line with ISO 10005:2018.
- Support the Project Manager and project team in realizing the project-specific quality plan, achieving quality objectives and ensuring turnover of customer quality records.
- Facilitate corrective action, following the 8D problem-solving methodology, and assist the regional managers in effectively managing customer quality issues (NCRs).
- Collaborate with the Supply Chain and Operations teams to manage supplier/contractor product/service/material quality.
- Support supplier/contractor evaluation, selection and monitoring quality programs.
- Perform quality testing, inspection and analysis of products/services for compliance with stated requirements, ensuring control of nonconforming product/material.
- Collaborate with the Operations teams to maintain the equipment calibration database.
- Develop and deliver appropriate quality training.
- Identify opportunities for improvement and coordinate continual improvement initiatives.
- Research, evaluate and recommend new approaches to quality (tools, techniques, methods, solutions).
- Some travel required, mainly within Western Canada.



## QUALIFICATIONS:

- Bachelor's Degree in Engineering discipline or related field with an emphasis on quality/industrial engineering.
- Certified Internal Auditor to ISO 19011:2018.
- Certified Quality Engineer [active] designation (ASQ or equivalent) is desirable.
- CIP Level 1 or CP-1 certification (NACE or equivalent) would be an advantage.
- ASQ/APEGA/NACE member in good standing.
- 5+ years proven work experience in a similar role in the oil/gas sector.
- Full understanding of ISO 9001:2015 quality management system requirements.
- Working knowledge and proficiency with quality management principles, quality engineering practices, recognized quality tools and improvement methodologies.
- Proven experience in quality data analysis (e.g. SPC), inspection/test, internal auditing, supplier quality engineering, project management, document control, risk management, problem-solving and process improvement.
- Formally trained in conducting 1<sup>st</sup> and 2<sup>nd</sup> party quality audits to ISO 9001:2015.
- High proficiency in technical writing to interpret and generate technical documentation and engineering drawings.
- Exceptional written and verbal [English] communication skills.
- Demonstrable collaborative approach to problem-solving and continual improvement.
- Awareness of CSA C22.1-18, Z662-19 and Z245.30-18 and other relevant standards of the industry.
- Confidence and competency to train/coach others.
- Computer (Windows) literate with advanced skills in Office365 and/or the full MS Office suite; including Visio, SharePoint and Adobe Acrobat.
- A high EQ, superior organization, time management, interpersonal and presentation skills are all assumed for this role. As are having a genuine customer focus, a strong work ethic, a high level of professionalism and workmanship and the confidence to communicate and influence effectively with all interested parties.
- Works independently under minimal supervision.
- Valid driver's license required.

We are an organization where you can apply your skills to some of the world's most challenging, and interesting projects nationwide. It is a place that values the diversity of our areas of practice and our people. It's what makes Corrosion Service a great place to work and grow. Corrosion Service is an Equal Opportunity Employer. If you would like to work in a stimulating environment with the prospect of developing your potential, we invite you to explore the possibility of joining our team.

Note: All employment is conditional upon the completing and obtaining a satisfactory background check, including employment, references and criminal records (for which a pardon has not been granted) checks. You must be legally eligible to work in Canada.

Please note that only individual selected for an interview will be contacted.